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The results and conclusions in this report are based on an investigation conducted over a one-year period. The conditions under which the experiments were carried out and the results have been reported in detail and with accuracy. However, because of the biological nature of the work it must be borne in mind that different circumstances and conditions could produce different results. Therefore, care must be taken with interpretation of the results, especially if they are used as the basis for commercial product recommendations.

AUTHENTICATION

We declare that this work was done under our supervision according to the procedures described herein and that the report represents a true and accurate record of the results obtained.

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Grower Summary

Headline

For classic red 13cm poinsettias, consumer preference mapping has identified characteristics of poinsettia that are of equal if not greater importance than price.

Background and expected deliverables

Current estimates for UK poinsettia production are around 4-5 million pots produced annually. With 80% of these as standard 13cm types returning around £1.50 per pot (2007/8), the value to the industry for 13cm types alone is £6-7.5 Million. UK growers continue to face price pressure and competition from overseas production and choosing suitable varieties to meet existing demand is essential. Recent work examining consumer attitudes and perceptions to poinsettia suggested that quality and form are of equal or even greater importance to poinsettia purchase than price. Hence it is essential that growers make suitable selections from the wide range of varieties available for their own production systems and that they also adapt to current consumer requirements in order to maximise returns on their product.

Initial focus group studies in 2007 (PC 279) were well received by growers and this more detailed statistical evaluation within the current project helped to identify generic qualities that growers need to be aiming for both in the varieties selected and also in the production practices employed. Potential for market expansion beyond the traditional consumer was also explored. This information not only guides growers on their own production methods, but the independent nature of the study can also assist in discussions with retail customers.

Summary of the project and main conclusions

Consumer Preference Mapping has proved a very effective means of gaining in-depth knowledge about the characteristics of Poinsettia that are most important in satisfying consumer expectations and encouraging purchase both for the market in total and for defined segments i.e. groups of consumers from within the total market who show similar patterns of liking towards a set of products, in this case poinsettia plants.

Plants that offer the best combination of the following positive characteristics will have the best purchase potential within the market overall:

- uniformity of bract star growth; around 78% of consumers prefer the growth to be uniform and flat rather than 'straggly' and layered
- broad developed individual bract width
- smoothness of bract surface i.e. less crinkly in appearance
- overall uniformity of green leaf size

Characteristics that most need to be minimised or avoided are:

- layered head shape
- variation of colour across bracts
- bareness of ankle
- presence of scars resulting from cyathia abscission.

Three distinct "Liking" segments were identified within the market and these offer the potential for a range of varieties to be grown and targeted according to a specific consumer segment:

- Approximately 36% of the market will be willing to experience new / novel varieties in addition to those seen as traditional.
- Approximately 42% of the market has strong traditional views about poinsettia
 particularly about colour in that the bract stars should be deep red with
 contrasting deep green foliage. This group will therefore be less willing to
 compromise about variation in the key liking drivers compared to the other
 two.
- Approximately 22% of the market show a more liberal attitude towards
 differences in plant characteristics as long as they are seen as fundamentally
 'traditional' and the key negative characteristics especially cyathia abscission

are avoided. This group of consumers are also likely, with careful marketing, to be willing to trial the more novel varieties than group 2.

There were no strong demographic factors such as age or gender affecting liking segmentation

Correlations between the key sensory attributes driving liking and the other sensory attributes were identified and this provides clear guidance of how one feature can affect perception of another. Given this level of detail, precise links can be made with the technical factors relating both to breeding and cultivation practices that will aid development of the key positive attributes and best control the key negative ones.

Contrary to some concern from within the industry the results from the Usage and Attitude questions show that poinsettia are not thought to be old fashioned as around 75% of the consumer sample considered them to be stylish and suitable for use in modern décor. Neither was there a strong view that they are only suitable as gifts for older adults. The strong association that consumers have with poinsettia and the Christmas season appears to be primarily due to this being the only time they see them available. The indication was that around 50% of current purchasers would like them to be available at other times. This could also provide opportunity to gain acceptance of a wider range of colours.

Poinsettia are also thought to provide good value for money although over half of the consumers taking part in the research thought they are difficult to keep looking healthy.

Financial benefits

The detailed understanding now gained about the plant characteristics that are most important to consumers' acceptance and hence purchase of poinsettias should enable growers to achieve a more realistic balance between their commercial practices and the markets preferred plant quality which in the medium to longer term should show financial benefit.

The potential to develop sales opportunities at times other than Christmas may also be a possibility for some.

Action points for growers

1. Consumer preferences can contribute to production planning and management and in negotiations with customers. Specifics will vary according to customer base and agreed prices but some suggestions include:

- Aim for flowering (i.e. cyathia development) to be as close as possible to marketing windows in order to avoid cyathia abscission. Consider phased flowering times for longer marketing windows.
- Consider the balance of pots per square meter against final plant shape and returns in consultation with buyers (particularly in the context that results suggest that consumers consider quality to be of at least equal importance to price).
- Consider how product range fits in with the identified market segments in terms of proportions of product that fit the preferences described for the three main segments.
 e.g.:
 - Deep red varieties that contrast well with deep green foliage could be placed together to promote a traditional image.
 - Brighter red varieties and alternative colours could be placed in another display to promote a lively, vibrant image to appeal to the more adventurous consumer.
- 2. Promotion to consumers should be done in their 'language' and should emphasise positive qualities e.g. large, uniform 'flowers', fullness of growth, depth / richness of colour.
 - Consider visual promotion of plants shown in a variety of modern settings to develop 'stylish' image.
 - Ensure plant care instructions are highlighted; with particular emphasis on the most important criteria to develop 'easy care' image.

Science Section

Introduction

HDC has funded poinsettia variety trials over a number of years and these trials have been well received by the industry. To date, varieties have been evaluated against current retailer specifications for the product rather than against consumer preferences. Furthermore, price pressure is turning the poinsettia into a commodity item. There was insufficient knowledge within the industry about consumers' expectations and the particular plant characteristics that stimulate sales. Trials in 2007 were extended to include studies aimed to identify consumer requirements in this sector. Plant quality was found to be of equal if not greater importance than price; and quality was synonymous with the apparent healthiness of a plant in the minds of many. Several features of the bract stars, foliage and overall shape of the plant were identified as important cues to the overall impression of quality which was closely linked to perceived healthiness (PC 279).

PC 288 was commissioned to quantify how important these characteristics were in relation to the market as a whole and also to specific consumer segments within it.

Primary objectives

- To confirm and quantify characteristics of greatest importance in encouraging consumers to purchase or reject poinsettia plants.
- To enable breeders and growers to manage their commercial selection and production of varieties with increased consumer focus.

Secondary objectives

- To determine to what extent preference is segmented within the market and how this
 affects the priority of the key characteristics between segments.
- To establish to what extent preference is influenced by consumer demographics and or usage criteria.
- To identify the potential for less traditional varieties within the market.

Materials and methods

Twelve red poinsettia varieties in 13cm pots (10 classic, one novel and one cultivar in development) were used in the research. These were selected in order to provide examples of the range of characteristics that were highlighted as being important by the earlier focus groups when making their purchase decisions e.g. bract width, openness of growth, size of

bract star, leaf width and shape (PC 279). The selection was not intended to represent the range of varieties available from the breeding companies as has been the case in previous variety trials (e.g. PC 156).

The research involved capturing two types of data about the plants:

- consumers' degree of liking of defined aspects of each plant plus their responses to a list of 'attitudinal' statements (the Central Location Test),
- a comprehensive set of sensory intensity measurements of the plant characteristics using a selected sensory panel (Sensory Profile Assessment).

Consumer Central Location Test (CLT)

A total of 144 consumers were pre-recruited using a questionnaire (see Appendix 1) according to defined criteria. Primary factors were that they:

- All had to purchase flowers and/or pot plants at least 4 times a year.
- All had to be aware of poinsettia plants, a minimum of 50% had to be current purchasers.

Assessment sessions were held at Sensory Dimensions sensory research facility in Reading, UK on 3rd and 4th December 2008. Each consumer assessed all 12 varieties of poinsettia during a one hour session. Six sessions were held on each of the two days. 128 consumers completed the study.

Products were presented under code using a balanced serving order to minimise assessment bias; 3 examples of each variety were in use at a time and a fresh set of plants was used for the second day's sessions.

Assessments were conducted under North light (artificial day light) and the data was captured via computer using Compusense® sensory software.

To help consumers understand the procedure and avoid misinterpretation of the questions, standard instructions were given at the start of each session using a plant to explain the meaning of terms such as 'bracts, buds, flower heads'. (Appendix 2 shows examples of the two consumer questionnaires plus the Verbatim instruction sheet).

Sensory Profile Assessment

The sensory panel comprised 8 experts from within the industry (breeders, growers, researchers). Prior to the sensory profile assessment, assessors attended a half day intensive training session to learn about the assessment procedure and to generate and agree a comprehensive list of sensory attributes against which to rate the plants.

The sensory profile assessment was conducted on the 25th November 2009. Plants were presented under code, in a randomised order to minimise assessment bias. Assessments were conducted under natural day light in a glasshouse at Warwick HRI.

Two replicates of each variety were evaluated independently by each assessor.

The intensity of each 'sensory attribute' was rated on an unstructured line scale ranging from '0' = 'NONE' to '100' = 'a lot'. (Appendix 3 shows an example of the sensory assessment form).

The raw data was processed in an Excel spread sheet for analysis.

Data analysis

Each data set was first independently statistically analysed using Analysis of Variance plus a multiple comparison test to determine for which characteristics differences have been recorded between the plants both in level of liking and also sensory intensity.

The consumer data were then pre-treated using a Clustering method (in this case Ward's method) to determine to what extent liking is segmented across the consumer sample. The sensory data were then correlated with the liking data using a programme of regression methods known as *Preference Mapping*. In this study *'Extended Internal' Preference Mapping* was primarily used as this is most suitable for identifying the key characteristics that affect consumers' level of liking.

Results and discussion

Consumer sample

Demographic Profile

The socio economic quota fell out naturally based on respondents' frequency of plant purchase. Age and gender had been recruited to quota (refer to recruitment questionnaire Appendix 1):

- 68% were female
- 62% fell into the 'older' age range i.e. 40-65+
- 83% were from socio economic class A,B, C1 i.e. white collar workers and professionals
- 67% purchase poinsettia every year

| age | N | % |
|--------|-----|-----|
| 25-39 | 48 | 38 |
| 40-65+ | 80 | 63 |
| Total | 128 | 100 |

| gender | N | % |
|--------|-----|-----|
| Male | 41 | 32 |
| Female | 87 | 68 |
| Total | 128 | 100 |

| social economic class | N | % |
|--------------------------|-----|-----|
| ABC1 | 106 | 83 |
| C2DE | 22 | 17 |
| Total | 128 | 100 |

| frequency of purchase | N | % |
|-----------------------|-----|-----|
| Do not buy | 33 | 26 |
| Every year | 86 | 67 |
| Every other year | 8 | 6 |
| Less frequently | 1 | 1 |
| Total | 128 | 100 |

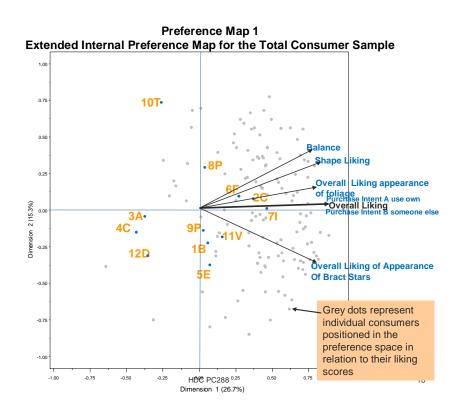
Of those that currently bought poinsettia the majority bought from a supermarket

- Asda, Sainsbury and Tesco were the most popular supermarkets
- Wyevale was the most popular Garden Centre
 - The popularity of Asda and Wyevale was possibly due more to both companies having major stores close to the test location rather than it being representative of a national trend in poinsettia purchase

| where purchased | Ν | % |
|-----------------|-----|-----|
| Do not buy | 33 | 26 |
| Supermarket | 63 | 49 |
| Garden Centre | 18 | 14 |
| Retail Outlet | 1 | 1 |
| Florist | 13 | 10 |
| Total | 128 | 100 |

| outlet where purchased | Ν | % |
|------------------------|----|-----|
| ASDA | 22 | 27 |
| B+Q | 2 | 2 |
| Grovelands | 2 | 2 |
| Hare Hatch | 3 | 4 |
| Henry Street | 2 | 2 |
| Homebase | 2 | 2 |
| M&S | 6 | 7 |
| Morrisons | 1 | 1 |
| Sainsburys | 16 | 19 |
| Tesco | 13 | 16 |
| Waitrose | 5 | 6 |
| Wyevale | 8 | 10 |
| Total | 82 | 100 |

Preference mapping analysis



Preference Map 1 shows that for the consumer sample in total, products 7I and 2C were most liked out of the 12 varieties as they are positioned the furthest over along liking dimension 1 (horizontal axis) in the direction of overall liking which as illustrated, is highly

correlated to purchase intent both for own use and as a gift (all three vectors / arrows overlap).

Products 12D, 4C and 4A were similarly the least liked and the least likely to be purchased as they are most opposed to the direction of liking.

Products 8P, 9P, 1B and 5E were all similarly, moderately liked by the consumer sample.

However preference segmentation (discussed later) showed distinct differences in the level of liking between these products particularly 8P and 5E which is indicated in Preference Map 1 by the way the products are separated from each other along liking dimension 2 (vertical axis).

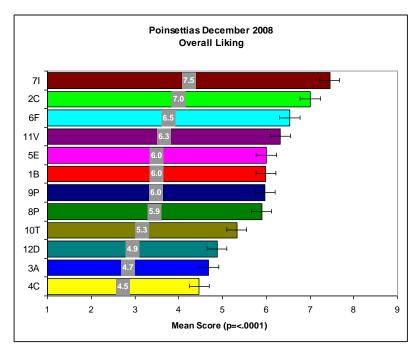


Chart 1: Consumer mean scores for Overall Liking (The means score table for all consumer responses is shown in Appendix 4).

Chart one shows the mean overall liking scores for all twelve poinsettia with statistical 'whisker' bars to show significant changes in the liking levels i.e. where the whisker bars overlap there is no statistical difference in the level of liking between those plants. Products 5E, 1B, 9P and 8P all appear to similarly liked; it is only by applying Cluster analysis that the high deviation in consumers acceptance of these products is identified.

Regression of sensory data with liking data

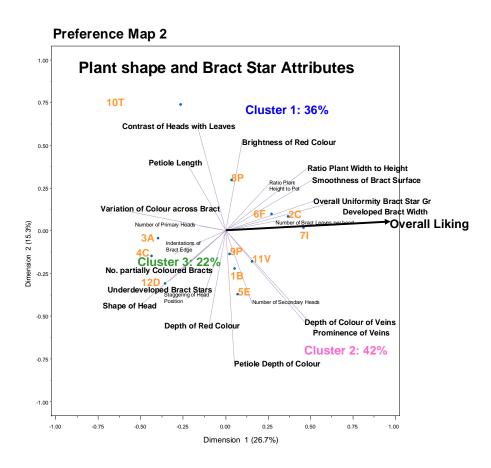
The key characteristics that drive liking were identified by regressing the sensory data into the liking space.

Preference Map 2 shows the relationship of the products with the sensory attributes used to describe the plant shape plus the bract stars while **Preference Map 3** illustrates the relationship with the attributes used to describe the cyathia plus the plant foliage i.e. green leaves.

Attributes that are pulled out furthest from the centre of the Preference plot are the most important in discriminating the products from each other in relation to liking. Attributes that sit close to the centre of the Preference space are not important discriminating characteristics.

Overall Liking is towards plants that have:

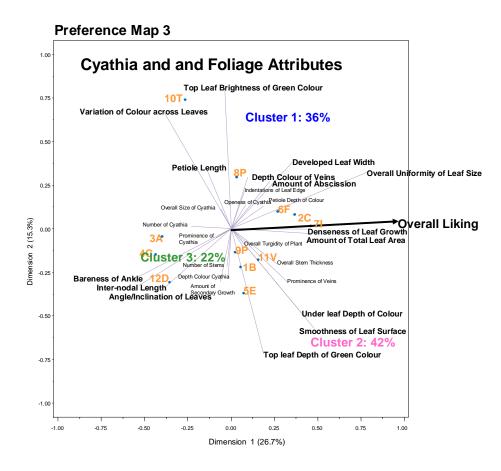
- · balanced width to height ratio
- overall uniformity of bract star growth
- broad developed bract width
- · smoothness of bract surface
- dense leaf growth
- · a higher amount of overall leaf area
- overall uniformity of leaf size
- broader leaf width
- · deeper depth of colour top and under leaf
- · smooth leaf surface



Overall Liking is <u>directly opposed</u> to plants that have a:

- higher proportion of underdeveloped bract stars
- a higher number of partially coloured bracts
- · variation of colour across bracts
- a layered head shape (i.e.' shape of head' on Prefmap 2)

- bareness of ankle
- longer inter-nodal length
- inclination of leaf angle -- right angles with stem most preferred



Attributes that appear to take precedence at a segmented level are those pulled out more at right angles to dimension 1 towards either the top or bottom of the map:

To the top

- · contrast of red with leaves
- · brightness of red
- petiole length
- · brightness of top of leaf green colour
- variation of colour across leaves

To the bottom

- depth of red colour
- petiole depth of colour
- prominence of plus depth of colour of veins
- · top leaf depth of green colour
- · under leaf depth of colour
- · smoothness of leaf surface

Characteristics of the cyathia e.g. amount, size, prominence were not identified as key attributes. However consumer liking was influenced by the presence of abscised cyathia especially at a segmented liking level

Key drivers of liking

Attributes with liking correlation coefficients greater than +0.5 or -0.5 and p values <0.1 are identified for the total consumer sample and for each segment.

(Appendix 5 shows the Cluster sensory attribute correlation table)

For the total consumer sample, the following attributes were the most important in affecting liking with wide developed bract width and overall uniformity of leaf size being weighted most important of all.

Positives i.e. what consumers especially like

| | C | orrelation Coefficient | ţ |
|---|-----------------------------------------------|------------------------|---|
| • | Uniform bract star growth | 0.53 | |
| • | Wider rather than narrow developed bract wide | h 0.67 | |
| • | Smooth bract surface | 0.55 | |
| • | Overall uniformity of leaf size | 0.76 | |
| | | | |

Negatives i.e. what consumers especially dislike

| • | Layered, straggly bract star growth | -0.51 |
|---|-------------------------------------|-------|
| • | Variation of colour across bracts | -0.55 |
| • | Bare ankle | -0.56 |

Liking Segmentation

Three liking segments were identified each with their own distinct liking patterns towards the plants as illustrated in Chart 2. Cluster analysis is done using Ward's method on normalised liking scores.

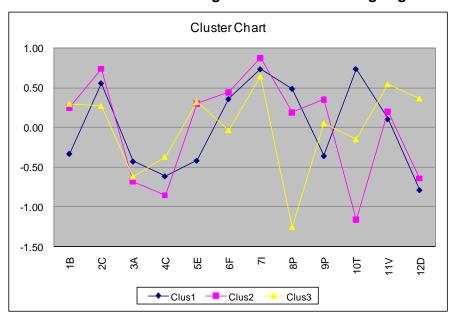


Chart 2: Cluster chart showing three consumer liking segments

- Products 7I and 2C are well liked by all segments
- Products 1B, 5E, 8P, 10T and 12D as indicated by the Preference Mapping plot, show a high degree of liking segmentation
- Products 3A and 4C are disliked by all segments

Cluster 1 accounts for 36% of the consumer sample. These represent the more adventurous minded consumer as they like the novel variety 10T as much as the traditional types i.e. 7I and 2C.

Cluster 2 accounts for 42% of the sample and represents the true traditionalists as they really dislike 10T and love 7I and 2C.

Cluster 3 accounts for 22% of the sample. They like 7I along with 11V the most and really dislike 8P. These also represent traditionally minded consumers but with more 'relaxed' expectations than Cluster 2 and therefore are possibly more open to persuasion with newer, unusual varieties.

Analysis of Variance was conducted on each Consumer Segment to determine the different levels of liking between the products. Extended internal Preference Mapping was then applied to establish the key liking drivers for each segment.

Cluster 1

This segment is more affected than the others by:

- Brightness of bract stars dull is a negative,
- Position of bracts stars staggering within the plant is a negative,
- Width to height ratio lack of balance is a negative.

| CLUSTER 1 Adventurous Minded | | | Anova Table 1 Cluster 1 : Least Significant Difference=0.3453 | | | | |
|--------------------------------------------|----------|-------------------|------------------------------------------------------------------|--------|-----------|----|---------|
| | | | Si | gnific | ance bars | n | Variety |
| POSITIVE DRIVERS | Correl | ation coefficient | | A A | 0.7319 | 46 | 10T |
| Balance of width to I | neight | 0.60 | | A | 0.7303 | 46 | 71 |
| Uniform bract star gract | rowth | 0.56 | | A A | 0.5535 | 46 | 2C |
| Wide developed bra | ct width | 0.59 | В | Α | | | |
| Smooth bract surfact | е | 0.57 | B B | Α | 0.484 | 46 | 8P |
| Bright top leaf colou | r | 0.57 | В | С | 0.3544 | 46 | 6F |
| Wide developed leaf | width | 0.53 | В | C C | 0.1022 | 46 | 11V |
| Uniformity of leaf siz | e | 0.70 | | _ | 0.0040 | 40 | 45 |
| NEGATIVE DRIVERS | | | | D D | -0.3343 | 46 | 1B |
| Staggered head sha | pe | -0.71 | | D | -0.3617 | 46 | 9P |
| Staggering of bract s | stars | -0.52 | | D D | -0.4212 | 46 | 5E |
| Long leaf inter-noda | l length | -0.61 | | D D | 0.4244 | 46 | 2.4 |
| Inclination of leaves | | -0.54 | | D | -0.4311 | 40 | 3A |
| Bare ankle | | -0.60 | _ | D | -0.6171 | 46 | 4C |
| | | | E E | | -0.7908 | 46 | 12D |

Statistically 10T (novel), 7I, 2C and 8P (all traditional) were similarly liked the most by this cluster. 4C and 12D were the least liked. Bareness of ankle together with less uniformity of bract star growth, longer internodal length and more staggered head position within the plant accounted for these two plants being less liked.

This segment was the only one to show the influence of any demographic factors on liking as it had an older age profile i.e. 74% respondents aged 40 to 65+.

CLUSTER 2 Strong Traditionalists

| POSIT | TIVE DRIVERS | Correlation coefficient | | | |
|------------------|--------------------------|-------------------------|--|--|--|
| • | Prominence of veins | 0.61 | | | |
| • | Depth of vein colour | 0.51 | | | |
| • | Developed bract width | 0.55 | | | |
| • | Depth of colour under-le | eaf 0.50 | | | |
| • | Smooth leaf surface | 0.62 | | | |
| • | Uniformity of leaf size | 0.64 | | | |
| NECATIVE DDIVEDO | | | | | |

NEGATIVE DRIVERS

- Colour variation across bracts -0.56
- Colour variation across leaves -0.52

Anova Table 2

| Allovala | DIC _ | | | | | | | |
|-------------------------------------------------|----------|----|---------|--|--|--|--|--|
| Cluster 2 : Least Significant Difference=0.2858 | | | | | | | | |
| Significar | nce Bars | n | Variety | | | | | |
| Α | 0.8749 | 54 | 71 | | | | | |
| Α | 0.7387 | 54 | 2C | | | | | |
| B B | 0.4429 | 54 | 6F | | | | | |
| В | 0.3489 | 54 | 9P | | | | | |
| B B | 0.2998 | 54 | E5 | | | | | |
| B B | 0.2514 | 54 | 1B | | | | | |
| B B | 0.199 | 54 | 11V | | | | | |
| B B | 0.1895 | 54 | 8P | | | | | |
| С | -0.6432 | 54 | 12D | | | | | |
| C C C | -0.68 | 54 | 3A | | | | | |
| C C | -0.8566 | 54 | 4C | | | | | |
| D | -1.1653 | 54 | 10T | | | | | |

Depth of colour (bracts and leaves) and characteristics of the plant foliage are more important to this group than Cluster 1.

Colour variation across both bract and leaf is a particular negative.

This group are very distinct about what they like and don't like and are particularly averse to characteristics that do not meet their 'traditional' expectations e.g. variegated leaf colour of 10T.

Cluster 3 Relaxed Traditionalists

| POSITIVE DRIVERS | Correlation coefficient |
|------------------|-------------------------|
| | |

| • | Prominence of veins | 0.56 |
|---|-------------------------|------|
| • | Depth of vein colour | 0.69 |
| • | Petiole depth of colour | 0.56 |

NEGATIVE DRIVERS

• Amount of abscission -0.52

Anova Table 3

Cluster 3 : Least Significant Difference=0.4500

| gn if i | can | e Bars | n | Variety |
|---------|-----------------------------|---------------------------------------|----|---------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Α | | 0.6389 | 28 | 71 |
| Α | | | | |
| Α | | 0.54 | 28 | 11V |
| Α | | | | |
| | | 0.361 | 28 | 12D |
| | | | | |
| | | 0.3151 | 28 | E5 |
| | _ | | | |
| | _ | 0.2916 | 28 | B1 |
| | | 0.0005 | 00 | 20 |
| Α | | 0.2635 | 28 | 2C |
| _ | | 0.0457 | 00 | DO |
| | | 0.0457 | 28 | P9 |
| | | 0.0401 | 20 | F6 |
| | | -0.0401 | 20 | 10 |
| | | -0.154 | 28 | 10T |
| | O | 0.104 | 20 | 101 |
| | | -0.3752 | 28 | 4C |
| | | | | |
| | | -0.6254 | 28 | 3A |
| | | | | |
| F | | -1.2614 | 28 | 8P |
| | A A A A A A A A D D D D D D | A A A A A A A A A A A A A A A A A A A | A | A 0.6389 28 A A 0.54 28 A A 0.361 28 A A 0.3151 28 A A C 0.2916 28 A C A C 0.2635 28 C D C 0.0457 28 D C D C -0.0401 28 D C D C -0.154 28 D D -0.3752 28 -0.6254 28 |

This group accept a wider variation in the plant characteristics compared to the other two. Although plants 7I and 11V are the most liked, statistically there is no significant difference in liking between them and plants 12D, 5E, 1B and 2C.

This group appear to be more influenced by the presence of key negative drivers.

They strongly disliked plant 8P primarily due to the presence scars resulting from cyathia abscission plus lack of petiole depth of colour and lack of depth of vein colour.

The following characteristics appear to be much less important to this group than the other two:

- Plant width to height ratio they appear to like a taller rather than short plant
- Overall uniformity of bract star growth
- Overall uniformity of leaf size
- Bareness of ankle

Correlation of key liking drivers with other sensory attributes

Regression analysis also identified to what extent the sensory attributes (as defined by the sensory panel) are linked to each other either positively or negatively. This helps to further understand which other attributes affect perception of the key liking drivers and in turn provides the focus to better diagnose which aspects of the propagation and cultivation processes will require the greatest manipulation and control to produce the best combination of the desired plant features.

Plant balance and shape

As shown in Preference map 1, plant balance and shape is closely correlated with consumers' overall liking and likelihood of purchase. Plant width to height and also height to pot ratios affect perception of the overall balance of shape of a plant.

The width to height ratio is perceived as more unbalanced as:

- head shape becomes more straggly, layered
- bareness of ankle increases
- the total amount of leaf area decreases

The **height to pot ratio** is perceived as more unbalanced as:

- the inter-nodal length increases
- the angle of the leaf becomes more acute with the stem, especially if angled downwards
- the width to height ratio becomes more unbalanced

These attributes therefore need to be controlled to help keep the overall shape of the plant as balanced as possible.

Bract stars

To aid perception that the **bract width** is wide rather than narrow:

- the number of underdeveloped bract stars need to be kept to a minimum,
- the developed green leaf width is broad rather than narrow.

To help **bract star growth** look uniform rather than straggly:

- there needs to be little or no bract colour variation.
- long inter-nodal length needs to be avoided.

If petiole length is kept short there is perception of a greater **number of bracts per star.**

The **depth of red colour** is seen to increase as brightness of the colour decreases.

Bract colour variation will be perceived to increase as the inter-nodal length becomes longer.

The **amount of cyathia abscission** increases as the plant appears to become less turgid.

Foliage i.e. green leaves

To help avoid bareness of ankle:

- the inter-nodal length needs to be kept short,
- the total amount of leaf area and leaf growth needs to be perceived as dense,
- variability in leaf size needs to be kept to a minimum.

To aid perception of a broad developed leaf width:

- the amount of secondary leaf growth needs to be kept to a minimum,
- the number of under-developed bract stars needs to be kept to a minimum.

Depth of top leaf colour is seen to be darker the more:

- the variation in leaf colour is kept to a minimum,
- the brightness of the bracts and also the leaves decreases.

The leaf colour variation is perceived to increase if:

- the bract petiole depth of colour becomes paler,
- the under-leaf depth of colour becomes paler.

Examples from the research plants

The following plants illustrate to varying degrees combinations of several of the positive characteristics i.e.:

Broad bracts & leaves, dense growth, uniform more than straggly bract stars, bract stars positioned towards top of plant, width to height balance.



Combinations of these characteristics are more likely to encourage purchase.

The following plants illustrate to varying degrees combinations of several of the negative characteristics i.e.:

Narrow width of bracts & leaves, variation of colour across bracts, unbalanced shape, bareness of ankle, openness of growth, straggly growth of bract stars.



Combinations of these characteristics are more likely to deter purchase.

Liking Segmentation

The following six examples are those that created a high degree of segmentation in consumers' liking responses.



The plant on the left was not deep enough in colour for some, particularly Cluster 3 (22%), whereas the plant on the right was too dull especially for consumers in Cluster 1 (36%).



The plant on the left was reasonably well liked by Cluster 2 (42%), neither liked nor disliked by Cluster 3 (22%) and disliked by Cluster 1 (36%) i.e. ~ 40% of the market may consider buying it.

The main issues were that the width to height ratio was unbalanced (too wide), the growth was too open, the bracts and leaves were too narrow and the inclination of the leaf pointed downwards.

The plant on the right was reasonably well liked by Cluster 1 & 3 (58%) but disliked by Cluster 2 (42%) i.e. this plant may be considered for purchase by ~60% of the market.

The main issues were that the width to height ratio was unbalanced (too tall), the foliage growth was too open plus the bract stars were too straggly.



The plant to the left was reasonably well liked by Cluster 1 (36%) and disliked by the other two (64%) i.e. around 35% of the market may consider purchasing this plant.

The main issues were that the width to height ratio was unbalanced (too short) plus the bract stars were <u>too</u> broad and not spiky enough.

The plant to the right was very well liked by Cluster 1 (36%), really disliked by Cluster (42%) and slightly disliked by Cluster 3 (22%) i.e. around 35% of the market are likely to consider purchasing this plant.

For Cluster 2 (strong traditionalists) the variation plus lack of depth of the leaf colour was too different from their expectations.

Other issues were that the width to height ratio was unbalanced (too wide), bract star growth was too straggly and the foliage growth was too open.

Attitude & usage responses

After all twelve poinsettia plants had been evaluated, each consumer completed an Exit Questionnaire comprising ten questions relating to attitude towards and usage of Poinsettia. Responses were given using a seven point agree / disagree scale where 'completely disagree' was on the left and 'completely agree' was on the right. Charts 3 & 4 show the percentage of responses recorded for each category on the scale per question.

Chart 3

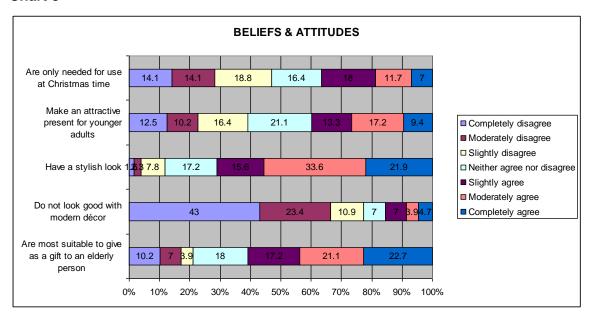
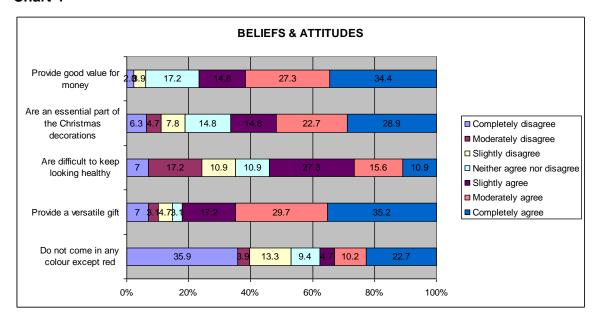


Chart 4



Contrary to some assumptions within the industry, the results showed that poinsettia are not thought to have an old fashioned image. Around 75% of the respondents considered them to be stylish and suitable for use in modern décor.

61% thought they are more suitable as a gift for older rather than younger adults although there was no evidence of a strong view against the latter as only 39% thought they would not make a suitable gift for younger adults. Visual promotion of plants in modern settings could help attract and encourage purchase from younger consumers.

Although poinsettia are definitely expected to be available at Christmas there was no strong view that this is the only season they should be available, only 30% stated that poinsettia were only needed at this time of year.

Poinsettia were thought to provide good value for money and to be a versatile gift by the majority of respondents; 76% for the former, 82% for the latter.

Around 50% of respondents were not aware or unsure if poinsettia came in any other colour than red. As long as the plants fundamentally demonstrate the key positive liking drivers there is therefore opportunity to promote other colours.

Also a good 50% of respondents thought that poinsettia are difficult to keep looking healthy and were unsure how to care for the plants. This suggests that communication about where and how to keep poinsettia needs to be improved and more prominently highlighted to consumers.

Conclusion

The work has shown that the market can be satisfied by a range of poinsettia varieties so long as the plants demonstrate a combination of the key positive liking drivers and have few or none of the key negative characteristics.

Key attributes that should be considered to maximise consumer liking include....

Broad bracts & leaves, dense growth, uniform more than straggly bract stars, bract stars positioned towards top of plant, width to height balance.

Key attributes that are negatively correlated with consumer liking and which therefore need to be avoided include.....

Narrow width of bracts & leaves, variation of colour across bracts, unbalanced shape, bareness of ankle, openness of growth, straggly growth of bract stars.

In addition to overall market preferences, three market segments have been identified in consumer preferences for poinsettias. The fact that unique combinations of key characteristics are liked by these segments of consumers offers an opportunity to promote differences between products and tailor promotion for specific groups e.g.:

Deep red varieties that contrast well with deep green foliage could be placed together to promote a traditional image.

Brighter red varieties and alternative colours could be placed in another display to promote a lively, vibrant image to appeal to the more adventurous consumer.

The range of varieties bred and grown should be selected to suit the commercial practice and agronomic conditions of individual growers in order to produce plants with the desired attributes.

Promotion to consumers should be done in their 'language' and can emphasise positive qualities e.g. large, uniform 'flowers', fullness of growth, depth / richness of colour.

Growers can maximise their choice of varieties with much greater consumer focus.

TECHNOLOGY TRANSFER

Presentations were given at HDC open days at Warwick HRI Wellesbourne on 22 January 2009 and at Duxford Hotel, Duxford on 3 June 2009. An article 'Driving Desire' has featured in HDC News (No. 154, June 2009). Key industry representatives were involved in a project review meeting at Warwick HRI Wellesbourne on 2 April 2009.

3. Acknowledgements

HDC provided the funding to support this project.

Thanks go to industry representatives for their support and constructive feedback, these include; Harry Kitchener, Ian Mills, Fay Richardson, Mike Holmes, Peter Hill, Russ Woodcock, George Lisher, Gary Shorland.

We are grateful to Jayne Akehurst at Warwick HRI Wellesbourne for assistance with the preparation of the plants for the sensory profiling, Gillian Beard at Sensory Dimensions for managing the consumer fieldwork and Ian Wakeling at Qi Statistics for conducting the data analysis.

Finally thanks to the commercial sites who took the time and trouble to grow the plants assessed and for the team of breeders, growers, researchers who undertook the sensory profile assessments.

Appendices

| Appendix 1 C | Consumer | Recruitment | Questionnaire |
|--------------|----------|-------------|---------------|
|--------------|----------|-------------|---------------|

| SCREENING QUESTIONNAIRE PROJECT – SD809 Poinsettia | RN#: |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------|
| Respondent Name: | _Map?: |
| Address: | DBase#: |
| | .SD Test ID#: |
| Tel. No. Day: Evening: | |
| Date of session1: 3 rd December Time: 11.30, 1, 2.30, 4, 5.30, 7 | |
| Date of session2: 4 th December Time: 11.30, 1, 2.30, 4, 5.30, 7 | |
| RECRUITER: RECORD ALL CLOSURES IN RECRUITMENT QUESTIONS BY ONEXT AVAILABLE NUMBER IN THE APPROPRIATE BOX. RECORD ONLY ON RESPONDENT. REUSE QUESTIONNAIRE UNTIL YOU REACH A QUALIFIED | NE CLOSURE PER |
| SAY: Good morning/afternoon/evening. My name is from S Dimensions. I am asking some questions about the products people buy a would like your help. OR May I please speak with someone in the househ 18. | and use and I |
| Q1. Which of the following ages groups do you belong to: (CIRCLE AND 24 and under CLOSE 25-39 1 QUOTA= 30% 40-65+ 2 QUOTA= 70% | CHECK QUOTA) |
| Q2. Gender: (CIRCLE AND CHECK QUOTA) Male 1 QUOTA= 30% Female 2 QUOTA= 70% | |
| Q4. We are interested in talking to people in certain occupation groups. D anyone in your household work for any of the following: (READ LIST. CIR APPLY) | |
| Marketing Public relations Advertising Journalism Manufacturer, retailer or wholesaler of horticultural products | 1 2 3 4 5 |
| (CLOSE IF ANY OF THE ABOVE ARE CIRCLED. CIRCLE NEXT AVAILABLE N AND REUSE QUESTIONNAIRE. OTHERWISE CONTINUE) | IUMBER BELOW |

1 2 3 4 5 6 7 8 9

| Q5. Do | you have Yes 1 No 2 | • | allergie | s or s | ensit | ivitie | s tha | t yo | u are | awa | re of | ? | | | |
|-------------------------|----------------------------------------------------------------------------------------------------------|---------------------------------------|----------------------------------|-------------------|-----------|--------|--------|------|-------|-------|-------|-------|--------|----------------|----------|
| (IF 2 C | ONTINUI What are | | | to? | | | | | | | | | | | |
| | E IF HAYI E QUEST | | | | | | | | | ILAB | LE N | IUM | BER | BELC |)W AND |
| Q6 . WI | nat is the | occup | ation o | f the c | chief | wag | e ear | ner? | • | | | | | | |
| The fol ABC1 C2DE | lowing to 1 2 | | mplete | d: | | | | | | | | | | | |
| | hich of the E ALL TH Clothing Pot Plan Spirits e. Perfume Hair Cold | IAT AF ts/ Flov g. whis | PPLY) wers | | 1 2 3 4 5 | you | purch | nase | at le | ast 4 | time | s pe | er yea | ar? (R | EAD LIST |
| | E IF 2 IS E QUEST | | | OTHE | RWI | | | | E) | LE N | IUME | BER | BEL | A WC | ND |
| | | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | | | | |
| | ou mention are you a Rose Africian N Poinsetti Amaryllis Orchids Rubber F Cactus | /iolet a | of? (RE 1 2 3 4 5 | | | | | | | | | ollow | ving t | ypes (| of pot |
| | E IF 3 IS E QUEST | | | | | | | | | LE N | IUME | BER | BEL | A WC | ND |
| | | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | | | | |
| Q9. Yo | ou mention Yes No | | u are a 1 QUO 2 | | | | ettias | C | TNO | | E TO | Q1 | 0 and | them? I Q11 | ? |
| Q10 . V | Vhere do Superma Please re Garden (Please re Retail Ou Florist | irket ecord r Centre ecord r | name c | 1 of supe 2 | erma | ırket: | | | | | | | | | - |

| Q11. | How often do you normally buy poinsettias (Every year 1 Every Other Year 2 Less Frequently 3 | (READ L | IST. CIRCLE ONE)? |
|--------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------|-----------------------------------------------------------------------------------------|
| SAY: | We are conducting a consumer test on Pointake part You would need to attend 1 testing session The session will be held at Sensory Diment Centre on 3 rd or 4 th of December After completing the session you will receive | n lasting isions in ve £10 | 1 hour the Science and Technology |
| Are yo | ou willing to take part in the study? | Yes No | 1 2 |
| QUES | SE IF NO. CIRCLE NEXT AVAILABLE NUM STIONNAIRE. OTHERWISE CONTINUE. AF SUMER. ASK IF THEY NEED A MAP, IF SO 1 2 3 4 5 | RRANGE | TIME AND DATE WITH |
| | HE RESPONDENT AGREES TO PARTICIPAL OWING GUIDELINES: Emphasise how important it is that they atto Dimensions on: 0118 935 7037 if for any reason they need Ask them to make a note of the date and to Not to eat, drink or smoke for at least half a not permitted during the test. Not wear any fragranced products (e.g. per aromas other than that from food into the test.) | tend. Ask to cance me in the an hour p | them to phone Sensory el their appointment eir diary orior to the test. Plus smoking is |
| We ke | LLY ASK: eep details of all consumers who take part in t you onto our database so we can re-contac | | |
| Interv | viewer: | Date o | of Interview: |
| | | | |

Appendix 2. Consumer Product Questionnaire, Attitudinal Exit Questionnaire and Verbatim instructions

SD809 Poinsettia CLT Product Questionnaire

OVERALL APPEARANCE OF THIS PLANT

Q1. Taking everything into consideration please indicate by marking the appropriate box how much you **like this plant overall.**

| Dislike | dislike | dislike | dislike | neither like | like | like | like | like |
|-----------|-----------|------------|----------|--------------|----------|------------|-----------|-----------|
| Extremely | very much | moderately | slightly | nor dislike | slightly | moderately | very much | extremely |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

Q2. How much do you like the **overall shape** of this plant?

| | Dislike | dislike | dislike | dislike | neither like | like | like | like | like | |
|---|-----------|-----------|------------|----------|--------------|----------|------------|-----------|-----------|--|
| | Extremely | very much | moderately | slightly | nor dislike | slightly | moderately | very much | extremely | |
| I | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | |

Q3. Thinking about the overall height of this plant in relation to its pot what do you think about **the height**?

| Much too | slightly | just about | slightly | much too |
|----------|-----------|------------|----------|----------|
| short | too short | right | too tall | tall |
| 1 | 2 | 3 | 4 | |

Q4. Thinking about the **balance of shape** from all angles, of this plant how **balanced** do you find it?

| very | slightly | well | very well |
|------------|-------------|------------|-----------|
| unbalanced | d unbalance | d balanced | balanced |
| 1 | 2 | 3 | 4 |

APPEARANCE OF THE 'FLOWERS'

Q5. Now looking just at the flower 'heads' how much do you like the overall appearance?

| Dislike | dislike | dislike | dislike | neither like | like | like | like | like |
|-----------|-----------|------------|----------|--------------|----------|------------|-----------|-----------|
| Extremely | very much | moderately | slightly | nor dislike | slightly | moderately | very much | extremely |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

Q6. Thinking more about the red colour of the flower heads how would you rate the **depth of colour** of the bracts?

| Much too pale | slightly | just about | slightly | much too |
|---------------|----------|------------|----------|----------|
| | too pale | right | too dark | dark |
| 1 | 2 | 3 | 4 | 5 |

Q7. Now looking at the buds (cyathia) at the centre of the flower heads how well do you think they stand out?

| Don't Stand out At all enough | don't stand out quite enough | just about right n | stand out slightly too much | stand out far too much |
|----------------------------------------|------------------------------------|--------------------------|-----------------------------------|------------------------------|
| 1 | 2 | 3 | 4 | 5 |

Q8. Looking at the **shape** of the individual coloured bracts of the flower heads how would you rate the **'spikiness' of their shape**?

| Not at all Spiky enough | Not quite spiky enoug | just about h right | slightly too spiky | much too spiky |
|-------------------------------|--------------------------|-----------------------|-----------------------|-------------------|
| 1 | 2 | 3 | 4 | 5 |

Q9. What do you think about the size of the flower heads?

| Much too | slightly | just about | slightly | much too |
|----------|-----------|------------|----------|----------|
| small | too small | right | too big | big |
| 1 | 2 | 3 | 4 | 5 |

Q10. What do you think about the position of the flower heads in this plant?

| | Much too Slightly too | | just about | Slightly too | Far too many | |
|---|-----------------------|------------|------------|--------------|--------------|--|
| | Spread out | spread out | right | many at top | at the top | |
| ĺ | 1 | 2 | 3 | 4 | 5 | |

GREEN FOLIAGE

Q11. Now looking at the green leaves of the plant how much do you **like the overall** appearance of the foliage?

| Dislike | dislike | dislike | dislike | neither like | like | like | like | like |
|-----------|-----------|------------|----------|--------------|----------|------------|-----------|-----------|
| Extremely | very much | moderately | slightly | nor dislike | slightly | moderately | very much | extremely |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

Q12. How would you rate the **depth of colour of the leaves**?

| Much too pale | slightly | just about | slightly | much too |
|---------------|----------|------------|----------|----------|
| | too pale | right | too dark | dark |
| 1 | 2 | 3 | 4 | 5 |

Q13. How would you rate the density of growth of leaves / foliage on this plant?

| Much too | slightly | just about | slightly | much too |
|----------|-----------|------------|----------|----------|
| dense | too dense | right | too open | open |
| 1 | 2 | 3 | 4 | 5 |

LIKELIHOOD OF PURCHASE

Q14. How likely would you be **to purchase** this plant if the price was comparable to other plants of its type and size to ...

a) use in your own home?

| Definitely Nould not | • | not sure whether wou | | Definitely would |
|-------------------------|---------|----------------------|-----|------------------|
| ouy | not buy | buy or not | buy | buy |
| 1 | 2 | 3 | 4 | 5 |

b) give to someone else as a gift?

| Definitely | • | not sure | | Definitely |
|---------------|---------|------------------------|------------------|--------------|
| Would not buy | not buy | whether wou buy or not | lid would buy | would buy |
| 1 | 2 | 3 | 4 | 5 |

SD809 Poinsettia CLT Exit Questionnaire

Listed below are some opinions that consumers have previously given about Poinsettia plants.

Please indicate how much you agree or disagree with them by checking the appropriate box for each one.

| Completely | Moderately | Slightly | Neither | Slightly | Moderately | Completely |
|------------|------------|----------|---------------|----------|------------|------------|
| Disagree | Disagree | Disagree | agree Nor | Agree | Agree | Agree |
| 1 | 2 | 3 | disagree 4 | 5 | 6 | |

Poinsettia plants

- Q1. Do not come in any colour except red
- Q2. Provide a versatile gift
- Q3. Are difficult to keep looking healthy
- Q4. Are an essential part of the Christmas decorations
- Q5. Provide good value for money
- Q6. Are most suitable to give as a gift to an elderly person
- Q7. Do not look good with modern décor
- Q8. Have a stylish look
- Q9. Make an attractive present for a younger person
- Q10. Are only needed for use at Christmas time

SD809 Poinsettia CLT

Points for Consumer Instructions

Assessment

- 12 plants to be assessed.
- Short Usage & Attitude questionnaire to complete at the end.
- Select a coded plant from the table in the centre of the room according to the order that the codes are shown on your computer screen.
- Please check that the code on the plant matches that on the screen at the start of each assessment.
- For each assessment place the plant in your booth and stand back to get an overall impression before you start to complete the questionnaire.
- Written instructions will come up on the screen to guide you through the questionnaire.
- If you have any queries the staff are here to help you.
- Please take care when handling the plants to avoid damaging them.
- Place the plant back on the table in the relevant coded area when you have completed its assessment.
- Progress through all assessments in this way.

Definition of terminology ... demonstrate using a plant as part of the introduction.

- Bracts ... coloured 'leaves' surrounding the buds (cyathia) in the centre.
- Buds (cyathia) ... yellowish looking cluster at the centre of the bracts. The cyathia are the real flowers.
- 'Flower heads' ... bracts + buds
- Foliage ... green leaf area

| NAME: | | PRODUCT CODE: | _REP: |
|-------------------------------|---------------------|----------------------------------------------|----------------|
| DIMENSION OVERALL BALANCE | SCAL | .E | |
| | | | |
| Ratio Plant Width to Height | BALANCED | | UNBALANCED |
| Ratio Plant Height to Pot | Unbalanced SHORT | BALANCED | UnbalancedTALL |
| DIMENSION HEADS | | | |
| Shape of Head | FLAT | <u> </u> | LAYERED |
| Depth of Red Colour | PALE | | DARK |
| Brightness of Red Colour | NONE | | VERY |
| Variation of Colour across Br | acts NONE | | VERY |
| Indentations of Bract Edge | NONE | | VERY |
| Prominence of Veins | NOT | | VERY |
| Depth Colour of Veins | PALE | | DARK |
| Overall Uniformity Bract Star | Growth NOT UNIFORM | | VERY UNIFORM |

| NAME: | PRODUCT CODE:RE | :P: |
|-------------------------------|-----------------|-------------|
| DIMENSION HEADS CONT'D | SCALE | |
| Underdeveloped bract Stars | NONE | MANY |
| Number of Bract Leaves per he | ead FEW | MANY |
| Developed Bract Width | NOT WIDE | VERY WIDE |
| No. partially Coloured Bracts | NONE | MANY |
| Smoothness of Bract Surface | NOT SMOOTH | VERY SMOOTH |
| Petiole Depth of Colour | PALE | DARK |
| Petiole Length | SHORT | LONG |
| Staggering of Heads Position | NONE | VERY |
| Number of Heads | FEW | MANY |
| Contrast of Heads with Leaves | LOW | нідн |

| NAME: | | PRODUCT CODE: | _REP: | |
|------------------------------------------------------|--------------|---------------|-------|------------|
| DIMENSION CYATHIA | SCALE | : | | |
| Prominence of Cyathia | | | | |
| Depth Colour Cyathia | NOT PALE | | | VERY DARK |
| Openess of Cyathia | NONE | | | VERY |
| Amount of Absycision | NONE | | | HIGH |
| Number of Cyathia | FEW | | | MANY |
| Overall Size of Cyathia DIMENSION LEAVES / FOLIAGE | SMALL | | | LARGE |
| Top Leaf Depth of Green Colour | PALE | | | DARK |
| Top Leaf Brightness of Green Co | Diour ONE | | | VERY |
| Variation of Colour across Leave | es ONE | | | VERY |

| NAME: | PRODUCT CODE: | REP: |
|---------------------------------|----------------|--------------|
| DIMENSION LEAVES / FOLIAGE C | SCALE ONT'D | |
| Indentations of Leaf Edge | NONE | VERY |
| Prominence of Veins | NOT | VERY |
| Depth Colour of Veins | PALE | DARK |
| Under Leaf Depth of Colour | PALE | DARK |
| Smoothness of Leaf Surface | NOT SMOOTH | VERY SMOOTH |
| Petiole Depth of Colour | PALE | DARK |
| Petiole Length | SHORT | LONG |
| Developed Leaf Width | NOT WIDE | VERY WIDE |
| Overall Uniformity of Leaf Siz | e NOT UNIFORM | VERY UNIFORM |
| Denseness of Leaf Growth | NOT DENSE. | VERY DENSE |

NOT DENSE

| NAME: | PRODUCT CODE: | REP: |
|---------------------------------|-----------------|------------|
| DIMENSION OVERALL PLANT STRU | SCALE JCTURE | |
| Amount Total Leaf Area | LOW | HIGH |
| Amount Secondary Growth | LOW | HIGH |
| Number of Stems | FEW | MANY |
| Overall Stem Thickness | VERY THIN | VERY THICK |
| Internodal Length | SHORT | LONG |
| Bareness of Ankle | LOW | HIGH |
| Angle / Inclination of leaves | DOWNWARDS FLAT | UPWARDS |
| Overall Turgidity of Plant | LOW | HIGH |
| | LOW | HIGH |
| | LOW | HIGH |
| | LOW | HIGH |

Appendix 4 Chart of Consumer Mean scores for Overall Liking plus Table of consumer mean scores for all responses

| Consumer Mean Scores Table | | | | | | | | | | | | | | |
|------------------------------------------------|------|------|------------|------|------|------|------|------|------|------|------|------|-------------|--------|
| | ø | ç | g r | ķ | 4 | 65 | ٨ | & | જ | , gi | N | 720 | 3 80 | ₽rob |
| Overall Liking | 5.99 | 7.01 | 4.68 | 4.47 | 6.01 | 6.54 | 7.45 | 5.90 | 5.98 | 5.33 | 6.33 | 4.88 | 0.46 | <.0001 |
| Shape Liking | 5.95 | 6.82 | 4.60 | 4.30 | 5.99 | 6.68 | 7.38 | 6.01 | 5.91 | 6.31 | 6.16 | 4.56 | 0.45 | <.0001 |
| Height JR | 3.81 | 3.41 | 3.42 | 3.59 | 3.85 | 3.04 | 2.92 | 2.37 | 3.08 | 2.91 | 3.60 | 3.89 | 0.14 | <.0001 |
| Balance | 2.64 | 3.13 | 2.47 | 1.97 | 2.82 | 3.30 | 3.25 | 2.98 | 2.52 | 2.79 | 2.59 | 1.96 | 0.22 | <.0001 |
| Overall liking appearance of bract stars | 6.31 | 6.80 | 4.88 | 4.87 | 5.96 | 6.74 | 7.17 | 5.59 | 5.95 | 6.09 | 6.63 | 5.52 | 0.41 | <.0001 |
| Depth of Colour of Flower Heads JR | 2.81 | 2.94 | 2.92 | 2.88 | 3.39 | 2.63 | 2.94 | 2.80 | 2.82 | 2.58 | 2.85 | 2.95 | 0.13 | <.0001 |
| Buds Stand Out | 2.14 | 2.84 | 2.44 | 2.25 | 2.98 | 2.84 | 2.75 | 2.22 | 2.77 | 2.34 | 3.00 | 2.84 | 0.15 | <.0001 |
| Spikiness of Coloured Bracts JR | 2.99 | 3.08 | 3.37 | 3.45 | 2.91 | 2.87 | 2.99 | 2.60 | 2.90 | 2.66 | 2.82 | 3.13 | 0.15 | <.0001 |
| Size of Flower Heads JR | 3.04 | 3.36 | 2.63 | 2.97 | 3.21 | 3.53 | 3.33 | 3.83 | 2.94 | 2.95 | 3.23 | 2.98 | 0.16 | <.0001 |
| Flower Head Positon | 1.92 | 1.84 | 1.80 | 1.96 | 1.90 | 1.91 | 1.94 | 1.98 | 1.84 | 1.98 | 1.88 | 1.84 | 0.11 | 0.0132 |
| Spread of Flower Heads Throughout Plant JR | 3.40 | 3.34 | 3.59 | 3.66 | 3.16 | 3.42 | 3.16 | 3.16 | 2.99 | 2.97 | 3.20 | 3.53 | 0.19 | <.0001 |
| Overall Liking of Appearance of Foliage | 6.28 | 6.77 | 5.28 | 5.19 | 5.95 | 6.05 | 6.82 | 5.54 | 5.89 | 4.88 | 6.33 | 5.66 | 0.42 | <.0001 |
| Depth of Colour of Leaves JR | 2.97 | 2.84 | 3.20 | 2.94 | 3.22 | 2.70 | 3.15 | 2.89 | 2.96 | 1.94 | 2.85 | 2.94 | 0.14 | <.0001 |
| Density of Growth JR | 3.27 | 3.02 | 3.04 | 3.38 | 3.11 | 2.80 | 2.98 | 2.89 | 3.20 | 3.10 | 3.20 | 3.59 | 0.18 | <.0001 |
| Purchase Intent A use in your own home? | 3.04 | 3.73 | 2.34 | 2.16 | 3.05 | 3.38 | 3.98 | 2.88 | 3.00 | 2.66 | 3.17 | 2.34 | 0.28 | <.0001 |
| :hase Intent B give to someone else as a gift? | 3.11 | 3.76 | 2.31 | 2.13 | 3.03 | 3.44 | 4.02 | 2.91 | 3.00 | 2.68 | 3.26 | 2.41 | 0.29 | <.0001 |

Appendix 5 Table of Cluster sensory attribute correlation table

| | Correlation Coefficients | | | | p- Values | | | | |
|--------------------------------------|--------------------------|----------|----------|----------|--------------|----------|----------|----------|--|
| Label | All | Cluster1 | Cluster2 | Cluster3 | All | Cluster1 | Cluster2 | Cluster3 | |
| Ratio Plant Width to Height | 0.47 | 0.60 | 0.38 | -0.15 | 0.1240 | 0.0404 | 0.2245 | 0.6523 | |
| Ratio Plant Height to Pot | 0.27 | 0.34 | 0.18 | 0.00 | 0.3963 | 0.2791 | 0.5687 | 0.9905 | |
| Shape of Head | -0.51 | -0.71 | -0.31 | 0.01 | 0.0875 | 0.0090 | 0.3264 | 0.9658 | |
| Depth of Red Colour | -0.07 | -0.45 | 0.03 | 0.41 | 0.8244 | 0.1451 | 0.9248 | 0.1872 | |
| Brightness of Red Colour | 0.12 | 0.38 | -0.04 | -0.11 | 0.7183 | 0.2263 | 0.9104 | 0.7290 | |
| Variation of Colour across Bracts | -0.55 | -0.37 | -0.56 | -0.10 | 0.0667 | 0.2417 | 0.0577 | 0.7657 | |
| Indentations of Bract Edge | -0.26 | -0.34 | -0.24 | 0.16 | 0.4117 | 0.2747 | 0.4551 | 0.6129 | |
| Prominence of Veins | 0.49 | -0.10 | 0.61 | 0.56 | 0.1040 | 0.7604 | 0.0353 | 0.0572 | |
| Depth of Colour of Veins | 0.45 | -0.14 | 0.51 | 0.69 | 0.1452 | 0.6724 | 0.0910 | 0.0123 | |
| Overall Uniformity Bract Star Growth | 0.53 | 0.56 | 0.45 | -0.01 | 0.0743 | 0.0585 | 0.1444 | 0.9856 | |
| Underdeveloped Bract Stars | -0.28 | -0.37 | -0.29 | 0.26 | 0.3760 | 0.2342 | 0.3594 | 0.4149 | |
| Number of Bract Leaves per head | 0.28 | 0.30 | 0.38 | -0.39 | 0.3861 | 0.3364 | 0.2176 | 0.2126 | |
| Developed Bract Width | 0.67 | 0.59 | 0.55 | 0.21 | 0.0181 | 0.0457 | 0.0653 | 0.5107 | |
| No. partially Coloured Bracts | -0.29 | -0.44 | -0.27 | 0.27 | 0.3538 | 0.1538 | 0.3970 | 0.3886 | |
| Smoothness of Bract Surface | 0.55 | 0.57 | 0.38 | 0.19 | 0.0657 | 0.0509 | 0.2283 | 0.5537 | |
| Petiole Depth of Colour | 0.05 | -0.48 | 0.18 | 0.56 | 0.8847 | 0.1119 | 0.5734 | 0.0601 | |
| Petiole Length | -0.24 | 0.11 | -0.34 | -0.25 | 0.4584 | 0.7403 | 0.2738 | 0.4298 | |
| Staggering of Head Position | -0.17 | -0.52 | -0.02 | 0.28 | 0.5972 | 0.0839 | 0.9564 | 0.3839 | |
| Number of Primary Heads | -0.15 | 0.01 | -0.11 | -0.32 | 0.6396 | 0.9806 | 0.7420 | 0.3032 | |
| Number of Secondary Heads | 0.17 | -0.25 | 0.26 | 0.43 | 0.5976 | 0.4318 | 0.4093 | 0.1593 | |
| Contrast of Heads with Leaves | -0.07 | 0.33 | -0.37 | 0.04 | 0.8240 | 0.2971 | 0.2414 | 0.8896 | |
| Prominence of Cyathia | -0.12 | -0.04 | -0.05 | -0.25 | 0.7179 | 0.8909 | 0.8853 | 0.4329 | |
| Depth Colour Cyathia | -0.03 | -0.13 | 0.03 | 0.04 | 0.9309 | 0.6851 | 0.9179 | 0.9123 | |
| Openess of Cyathia | 0.05 | 0.20 | 0.11 | -0.40 | 0.8689 | 0.5331 | 0.7332 | 0.2036 | |
| Amount of Absycision | 0.19 | 0.37 | 0.28 | -0.58 | 0.5609 | 0.2357 | 0.3809 | 0.0480 | |
| Number of Cyathia | -0.22 | -0.20 | -0.25 | 0.12 | 0.4937 | 0.5256 | 0.4291 | 0.7138 | |
| Overall Size of Cyathia | -0.07 | 0.13 | -0.14 | -0.14 | 0.8384 | 0.6862 | 0.6674 | 0.6694 | |
| Top leaf Depth of Green Colour | 0.15 | -0.40 | 0.42 | 0.23 | 0.6335 | 0.2034 | 0.1690 | 0.4640 | |
| Top Leaf Brighness of Green Colour | 0.07 | 0.57 | -0.31 | 0.03 | 0.8315 | 0.0506 | 0.3215 | 0.9205 | |
| Variation of Colour across Leaves | -0.32 | 0.29 | -0.52 | -0.46 | 0.3078 | 0.3541 | 0.0803 | 0.1366 | |
| Indentations of Leaf Edge | 0.13 | 0.16 | 0.03 | 0.16 | 0.6769 | 0.6087 | 0.9295 | 0.6251 | |
| Prmoinence of Veins | 0.32 | -0.07 | 0.41 | 0.31 | 0.3165 | 0.8396 | 0.1814 | 0.3209 | |
| Depth Colour of Veins | 0.16 | 0.28 | -0.06 | 0.28 | 0.6139 | 0.3860 | 0.8604 | 0.3812 | |
| Under leaf Depth of Colour | 0.37 | -0.13 | 0.50 | 0.40 | 0.2426 | 0.6763 | 0.0959 | 0.1936 | |
| Smothness of Leaf Surface | 0.43 | -0.13 | 0.62 | 0.36 | 0.1612 | 0.6793 | 0.0299 | 0.2509 | |
| Petiole Depth of Colour | 0.23 | 0.19 | 0.03 | 0.45 | 0.4772 | 0.5507 | 0.9247 | 0.1383 | |
| Petiole Length | -0.10 | 0.13 | -0.34 | 0.20 | 0.7586 | 0.6808 | 0.2845 | 0.5315 | |
| Developed Leaf Width | 0.36 | 0.53 | 0.11 | 0.20 | 0.2471 | 0.0735 | 0.7345 | 0.5400 | |
| Overall Uniformity of Leaf Size | 0.76 | 0.70 | 0.64 | 0.15 | 0.0042 | 0.0109 | 0.0258 | 0.6405 | |
| Denseness of Leaf Growth | 0.40 | 0.31 | 0.45 | -0.08 | 0.2012 | 0.3346 | 0.1458 | 0.7964 | |
| Amount of Total Leaf Area | 0.44 | 0.29 | 0.35 | 0.31 | 0.1559 | 0.3620 | 0.2605 | 0.3257 | |
| Amount of Scondary Growth | -0.07 | -0.31 | 0.09 | 0.05 | 0.8310 | 0.3257 | 0.7781 | 0.8826 | |
| Number of Stems | 0.00 | -0.09 | 0.04 | 0.04 | 0.9898 | 0.7733 | 0.8931 | 0.9068 | |
| Overall Stem Thickness | 0.19 | -0.10 | 0.34 | 0.07 | 0.5610 | 0.7523 | 0.2819 | 0.8307 | |
| Internodal Length | -0.47 | -0.61 | -0.49 | 0.41 | 0.1187 | 0.0352 | 0.1033 | 0.1813 | |
| Bareness of Ankle | -0.56 | -0.60 | -0.46 | 0.02 | 0.0602 | 0.0374 | 0.1337 | 0.9528 | |
| Angle/Inclinaton of Leaves | -0.35 | -0.54 | -0.35 | 0.42 | 0.2604 | 0.0698 | 0.2602 | 0.1725 | |
| Overall Turgidity of Plant | 0.08 | -0.10 | 0.04 | 0.36 | 0.8024 | 0.7681 | 0.8924 | 0.2530 | |
| = = | | | | | | | | | |

Coefficient Coloured when p<0.1